



Ctra. Almería 10 - Edif. Oasis Club
Bajo local 2, Peñoncillo, 29793 Torrox-Costa (Málaga)

RENTAL ACCOMMODATION - TERMS & CONDITIONS

Bookings:

The bookings can be done by telephone, email, fax, or directly in our office.

Arrivals:

The arrivals at the property will be from 14:00 hours and departures will be before 12:00 hours.

Prices:

The price includes:

- electricity, water and gas used
- linen and towels
- cleaning before arrival and clean linen for each week that you stay

Confirmation of bookings and payment:

The booking will be confirmed when you have paid 20 % of the total price, which will be kept as a deposit.

The total rental price has to be paid the same day of arrival.

The deposit of 20% will be returned by departure or kept to cover any damages.

Cancellations:

In case of cancellation, the deposit will be kept.

Occupation:

When the booking is done, the client has the obligation to indicate the number of persons who are going to stay in the property (incl. children). We can not admit a higher number of persons that we have established for the property.

Keys:

The collection of the key will take place in our office between 10.00 and 18.00 h.

If the clients arrive out of opening hours, we will arrange with the client the place to collect the key.

Animals:

We admit domestic animals in some of our properties. In this case, the clients have to pay a deposit of 200 Euros extra, to cover damages. This deposit will be refunded on departure.

Damages and deficiencies:

If the clients find a problem in the rented property, they must tell Sunny Palm Properties during their stay, and they will try to solve the problem as soon as possible.

Acceptance of conditions:

The confirmation of the booking is to be understood as agreement by the client of the above mentioned conditions.

Note:

Above mentioned conditions are all for short term rentals.
Ask for our conditions for long term rentals.